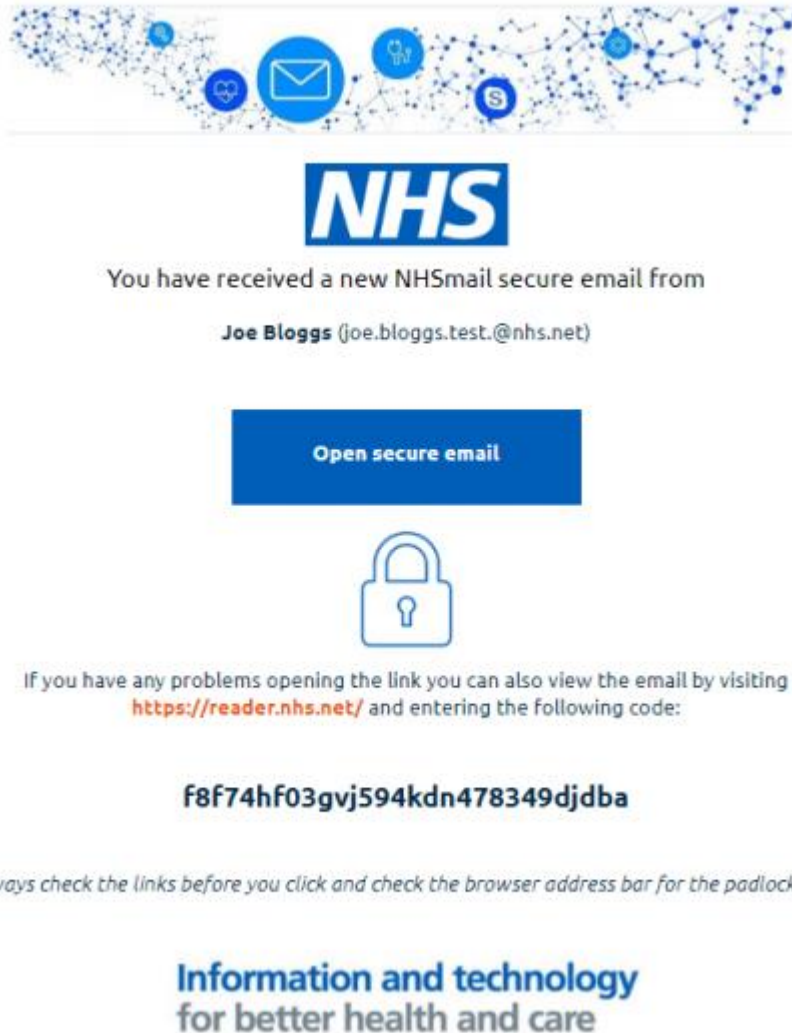
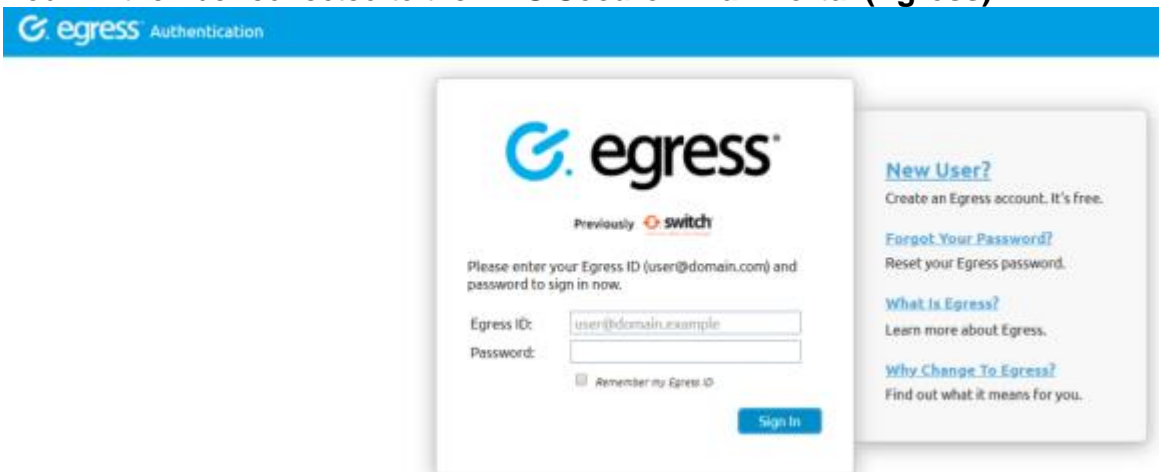


## Encrypted emails – How to open your message

1. Once you have received the email, **Select Open secure email**



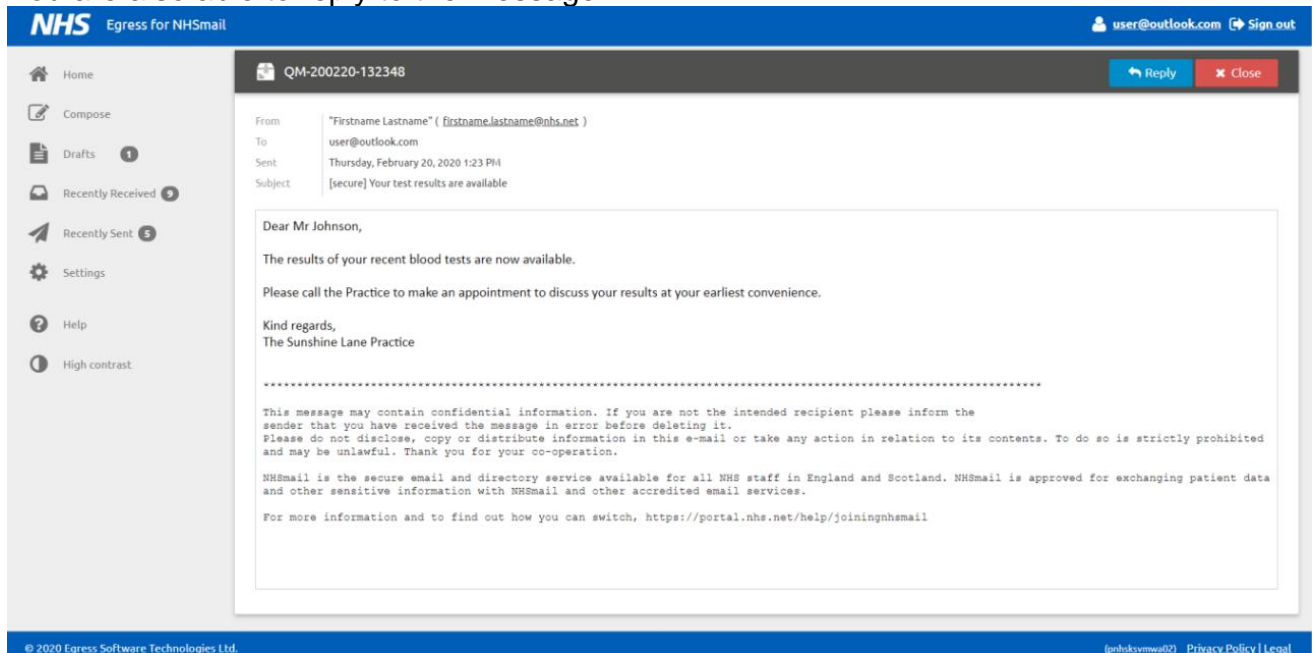
2. You will then be redirected to the **NHS Secure Email Portal (Egress)**



3. If you have an Egress account, **sign in using your Email and Password**  
You will now be able to view your email

## Encrypted emails – How to open your message

4. If you do not have an account, **Select New User**
5. Complete the registration form, **Select Create Account**
6. You will now be able to sign in
7. The system will display the encrypted message sent to you from NHSMail, in the same way you would see an email in your own email inbox.
8. To download any attachments, simply click on them as they appear in the email.
9. You are also able to reply to the message.



You will be able to:

- read the From, To, Sent and Subject information
- read the email message
- reply to the sender
- reply to all recipients
- download attachments

For further guidance on NHSMail, please visit the [Practice Website](#)

If you have any issues opening your email, please contact the practice on 0161 426 0011.