Encrypted emails - How to open your message

ALL

1. Once you have received the email, Select Open secure email

NHS	
You have received a new NHSmail secure email from	
Joe Bloggs (joe.bloggs.test.@nhs.net)	
Open secure email	
R	
If you have any problems opening the link you can also view the email by visiting https://reader.nhs.net/ and entering the following code:	g
f8f74hf03gvj594kdn478349djdba	
Always check the links before you click and check the browser address bar for the padlo	ck icon.
Information and technology for better health and care	
2. You will then be redirected to the NHS Secure Email Porta	l (Earess)



3. If you <u>have an Egress account</u>, **sign in using your Email and Password** You will now be able to view your email

Encrypted emails – How to open your message

- 4. If you do not have an account, Select New User
- 5. Complete the registration form, Select Create Account
- 6. You will now be able to sign in
- 7. The system will display the encrypted message sent to you from NHSMail, in the same way you would see an email in your own email inbox.
- 8. To download any attachments, simply click on them as they appear in the email.
- 9. You are also able to reply to the message.

HS Egress for NHSmail		🐣 user@outlook.com 🗭 S
Home	🔮 QM-200220-132348	Acply X Clos
Compose	From "Firstname Lastname"(firstname.lastname@nbs.net)	
Drafts 🕕	To user@outlook.com	
Recently Received 🔘	Subject [secure] Your test results are available	
Recently Sent 5	Dear Mr Johnson,	
Settings	The results of your recent blood tests are now available. Please call the Practice to make an appointment to discuss your results at your earliest convenience.	
Help	Kind regards, The Sunshine Lane Practice	
High contrast		
	This message may contain confidential information. If you are not the intended recipient please inform the sender that you have received the message in error before deleting it. Please do not disclose, copy or distribute information in this e-mail or take any action in relation to its contents. To and may be unlawful. Thank you for your co-operation.	do so is strictly prohibite
	NHSmail is the secure email and directory service available for all NHS staff in England and Scotland. NHSmail is approve and other sensitive information with NHSmail and other accredited email services.	ed for exchanging patient da
	For more information and to find out how you can switch, https://portal.nhs.net/help/joiningnhsmail	

You will be able to:

- read the From, To, Sent and Subject information
- read the email message
- reply to the sender
- reply to all recipients
- download attachments

For further guidance on NHSMail, please visit the Practice Website

If you have any issues opening your email, please contact the practice on 0161 426 0011.